

City Response to COVID-19

Ottawa's Noise By-Law

In support of the community and local economy, all retail establishments are exempt from the regulations of the City of Ottawa's Noise By-law pertaining to deliveries until further notice. This means that deliveries can take place at any time of day to ensure store shelves are stocked with essential goods.

Construction noise regulations have not changed. It is a violation for construction sites or heavy equipment to operate in any structure, highway or building:

- Monday-Saturday: Between 10 pm and 7 am
- Sundays and holidays: Between 10 pm and 9 am

Further limits are placed on the demolition and construction of buildings in established residential neighbourhoods. Infill construction is not permitted:

- Weekdays: Between 8 pm and 7 am
- Weekends and holidays: Between 7 pm and 9 am

Enforcement

The primary focus for Ottawa Police Services and Regulatory Services is awareness and education.

It is imperative that we all follow recommendations for physical (social) distancing, -avoid crowds and maintain a distance of two metres (six feet) from those around you. For more information, please visit [Ottawa Public Health's page on this topic](#).

By-Law Services

By-law and Regulatory Services (BLRS) enforce any gatherings in City of Ottawa parks, including the use of play structures, and will enforce any restaurants that are offering dine-in options to its customers. Residents should call 3-1-1 if they have concerns.

Ottawa Police

Ottawa Police Services will continue investigating other matters, such as gatherings of 50 people or more and other business that are open without an [exemption](#). Residents can call 613-236-1222, extension 7502, to report any such gathering or incident.

Ottawa Police Service are responsible for the enforcement of requests regarding the Quarantine Act. OPS is currently awaiting more information from the federal government on enforcement guidelines to determine how the Quarantine Act will be enforced.

Enforcement Chart

Scenario	Enforcement Officials	Contact	Notes
<i>Residents not Physical (Social) distancing</i>	Not enforceable		Physical distancing is a recommendation from public health agencies to prevent the spread of COVID-19. It is not Federal or Provincial law. For more information, please visit Ottawa Public Health's page on this topic .
<i>Gatherings in City of Ottawa Parks</i>	By-law	3-1-1	The City has closed all parks and is prohibiting people from using any facilities in parks, such as play structures, benches, and adult fitness centres. Sports fields and tennis courts are also closed. Residents are permitted to walk through parks. More information is available here .

<i>Restaurants offering dinein / seat-in options</i>	By-law	3-1-1	The first priority is always awareness and education. By-law follows up with restaurants to ensure compliance.
<i>Other Businesses</i>	Ottawa Police	613-236-1222	The first priority is always awareness and education. The Ottawa Police Service follows up with businesses that are not exempt to ensure compliance. A full list of exempted businesses is available here .
<i>Gatherings of people</i>	Ottawa Police	613-236-1222	The Provincial Government has prohibited gatherings of 5 people or more. Funerals are exempt from this prohibition. Ottawa Police will respond, with a focus on awareness and education.
<i>Positive COVID-19 Cases not following quarantine orders</i>	Ottawa Police	613-236-1222	The Ottawa Police Service responds to cases where individuals who have tested positive for COVID-19 are not following quarantine orders.
<i>Returning travelers who are not complying with 14-day self-isolation</i>	Ottawa Police	613-236-1222	The Ottawa Police Service is responsible for enforcing the Quarantine Act, however it is awaiting further information from the Federal Government on enforcement.
<i>NCC property</i>	National Capital Commission	613-239-5000	